

BLUE BERET

UNFICYP Magazine

September-October 2013

Feature

Mission Support

Focus

Former Chief of Staff
Brigadier Francis Henn



UN Day
2013

BLUE BERET

in this issue

Editor's Letter

Focus

- 4-5** A memorable visit of an extraordinary man:
Brigadier Francis Henn at UNFICYP

Feature

- 6-13** Mission Support Component

Events

- 14** UN Day Reception
15 UNFICYP Fun Day

Round-Up

- 16** Handover-Takeover
17 UN Flight
Force Commanders Inspections
18 Royal Canadian Mint unveils silver coin marking
50th anniversary in Canadian Peacekeeping
Remembering the last Australian WWII veteran
in Cyprus
19 International Day of Peace
20 UNDP Action for Trust and Cooperation in Cyprus
marks achievements
Chief of Mission hosts UNFICYP women at
honorary lunch
21 UNPOL's facilitation of the Technical Committee
on Crime and Criminal Matters

New Faces

22-23

Front cover: Chief of Mission Support, Paul Aghadjanian and members of his team survey progress on the construction and set-up of new temporary office buildings.

The *Blue Beret* is UNFICYP's in-house journal. Views expressed are of the authors concerned and do not necessarily conform with official policy. Articles of general interest (plus photos with captions) are invited from all members of the Force. Copyright of all material is vested in UN publications, but may be reproduced with the Executive Editor's permission.

Blue Beret

Published bi-monthly by the:
Public Information Office
United Nations Force in Cyprus
HQ UNFICYP
PO Box 21642
1590 Nicosia
Cyprus

Editorial Team

Executive Editor Michel Bonnardeaux
Managing Editor Louise Barber
Artistic Director Ersin Öztöyçan
Military Public Information Officer
Capt Tomas Ciampor
Force Photographer SSgt Roman Chovanec

Unit Press Officers

Sector 1	Capt Bruno Rodas
Sector 2	Lt David George
Sector 4	1Lt Boris Miskov
MFR	Capt Owen Richards
UNPOL	Viktor Drobodenko
UN Flt	Lt Pablo Buira



Submissions:

Tel: 2261- 4416/4408 - Fax: 2261-4461
E-mail: unficyp-mil-pio@un.org



In this issue, we are pleased to bring you a 'first' in the history of the Blue Beret, a feature edition on UNFICYP's Mission Support Component. Over almost fifty years of the magazine, there has never been an issue devoted to the work of this tireless and dogged engine room of the Mission. While we have certainly seen Mission Support activities and colleagues pop up on the pages of the Blue Beret from time to time, it is great to see a comprehensive, albeit long overdue feature that shines the light on the full gamut of Mission Support activities, from paying invoices to maintaining helipads, ordering office supplies to administering driving tests.

This feature signals a temporary departure from our new editorial line of the past 12 months, with its renewed focus on troop and police-contributing countries. However, the choice to highlight Mission Support is logical when we consider the very central role that it plays in the daily happenings of all our Contingents, military and police personnel. As all military personnel are well aware, without the driving force that is Mission Support or logistics in military terms, the very essentials that keep UNFICYP humming along would be unavailable and cease to function. The vehicles we drive, the food we consume, and the literal roofs over our heads, are all supplied and maintained by our Mission Support colleagues, many of whom can be seen smiling from these pages, the unsung heroes of our operations. Producing this issue has given us the chance to boost the visibility of the many hard-working faces behind the administration, and to generate Mission-wide awareness of the variety and importance of the tasks they undertake.

Throughout this feature we are also constantly reminded that Mission Support is very much an integrated Component, relying on the expertise and input of military and police colleagues to bolster its capacities. Our front cover is a perfect example of this coordination; Chief of Mission Support, Paul Aghadjanian gathers with members of his team, including the Slovak Engineering Force, outside a set of buildings constructed and fitted out as office space in a mere three days with the combined support of the Engineering, ICTS, and Supply Sections; a case-in-point illustration of effective teamwork across civilian, military and police focal points capturing the essential collaboration needed to continue delivering the high level of service for which Mission Support is known.

In other news, and not forgetting the many military and police activities of the past few months, we have just completed another busy rotation season here at UNFICYP. Handover-Takeover ceremonies have brought new faces into the Mission in time for

Autumn and the cooler weather and many of them feature here, alongside highlights from UN Flight, and from the Force Commander's inspections. We also cover the annual International Day of Peace candle-lighting ceremony at Ledra Palace Hotel, and the special visit to the UNPA of Former UNFICYP Chief of Staff, Brigadier Francis Henn, who served with the Mission from 1972 to 1974. These occasions to interact with veterans and eyewitnesses to the conflicts of the past decades are always touching and meaningful for the new generation of peacekeepers now with UNFICYP.

Finally, October is the month where we celebrate United Nations Day, and this year's reception for members and friends of the UN family in Cyprus saw an excellent turnout and a special ambience. On this 68th birthday of the UN, SRSB Buttenheim delivered a stirring set of remarks, with a clear message on the peace process in Cyprus.

"In a world that is more connected, we must be more united", says the Secretary-General. These words have resonance for Cyprus. Everyone gathered here tonight is keenly aware that reunification of the island remains elusive. Without making too much of anniversaries – "golden" or otherwise - one cannot ignore that next year will mark the 50th anniversary of UNFICYP, which is the longest continuous presence of a UN peacekeeping force. One must acknowledge that the mission, and the tens of thousands of troops and police who have served with it since its inception in 1964, has contributed to the maintenance of peace and security on the island. But truly, we await the day when our presence is no longer needed.

Greek Cypriots and Turkish Cypriots alike express disappointment that a solution has yet to be reached after so many years. There is a need to reinvigorate the debate with momentum and a genuine sense of hope. Just as the United Nations works to assist the peoples of the world in resolving common problems, so too are UNFICYP and the Secretary-General's Good Offices mission dedicated to help Cypriots find a sustainable solution. The United Nations has one overarching goal – support for the day when the island's division ends in a mutually agreed comprehensive settlement. Secretary-General Ban Ki-moon has repeatedly expressed his belief that a solution to the Cyprus issue is within the grasp of the leaders and their two communities. He expects them and all who are in a position of influence to redouble their efforts, to take that extra stride and show the initiative required to bring this about.

Let's hope we find renewed vigour and instil a genuine sense of hope for all the Cypriots who look to us for assistance.

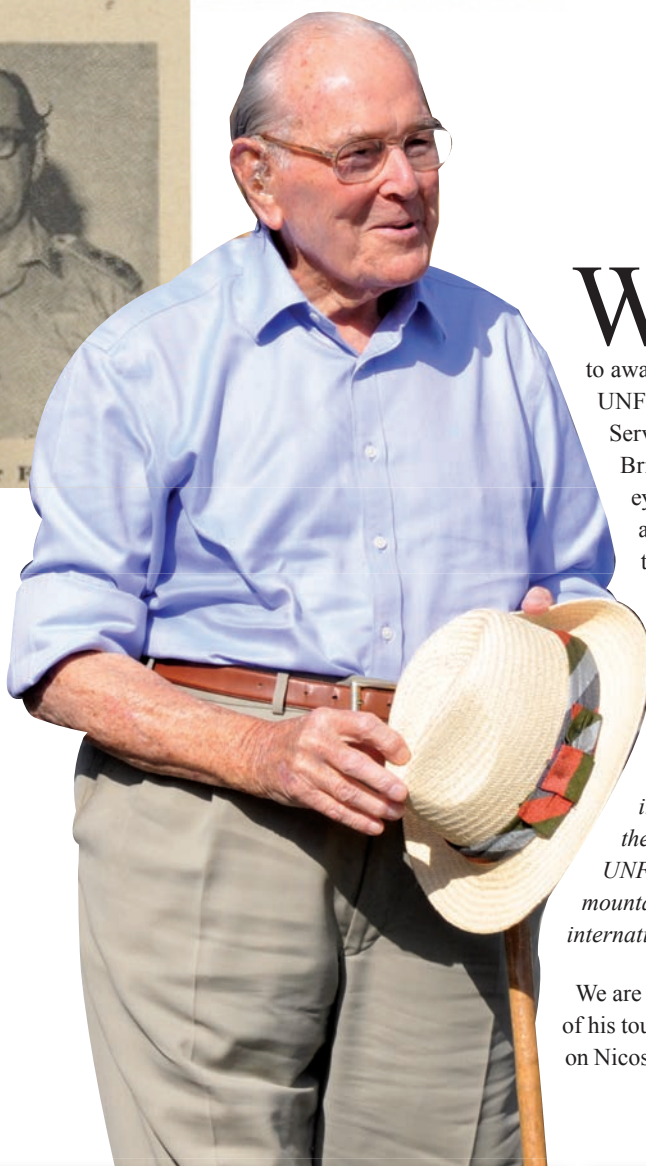
Serving UNFICYP's civilian, military and police personnel



NEW CHIEF OF STAFF



• Brigadier F



A memorable extraordin

*By Capt Tomas Ciampor,
Military Public Information Officer*

Wednesday, 2 October 2013 was a special and memorable day here at UNFICYP. As it has done many times before at the Blue Beret Camp, an MFR Honour Guard lined up, but on this occasion it was to await the arrival of a much-anticipated VIP guest, former Chief of Staff of UNFICYP, 91 year-old Brigadier Francis Henn of the United Kingdom. Serving with the mission in the troubled period between 1972 and 1974, Brigadier Henn is probably the most authoritative and authentic UN eyewitness to the tense times that brought open warfare to the mountains and plains of Cyprus and changed forever the mission of UNFICYP on this island.

In fact, to many of us, Brigadier Henn is a living legend. He is author of the book "A Business of Some Heat", in which he recounts the events of 1974 in eloquent detail:

"That Sunday evening, for what was to be the last time, we watched from a vine-covered verandah in Bellapais the glowing sun sink slowly into the sea and the twinkling lights of Kyrenia far below assert themselves in the gathering summer night. There was still no inkling within UNFICYP or among the diplomats in Nicosia, much less in the Troodos mountain retreats, that the old order was about to be shattered in a crisis of international proportions. Even in Washington the Americans were lulled."

We are all broadly familiar with what followed. Brigadier Henn's final months of his tour as Chief of Staff were punctuated by the crashing sounds of airstrikes on Nicosia Airport and military targets close to the Blue Beret Camp, of machine



PARTY FROM HQ UNFICYP VISITS LIMNITIS

Last week the Force Commander, Major General D. Prem Chand, PVSM, Mr and Mrs B.F. Osorio Tafall, Brigadier and Mrs F. R. Henn, Mr J. Miles and Mrs Prieto from HQ UNFICYP were invited by the Danish Commander of Rifle Company in Limnitis in the Lefka District, Major P.E. Frederiksen, to visit the camp and

enjoy seeing the flowering of the almond trees and the other beautiful scenery in the area.

The weather was sunny and the visitors enjoyed the visit very much. The two donkeys in the camp caught special attention by the guests. In Dancon it is now presumed that there may be consultations at the highest level in

UNFICYP as to how to cope with the transport restrictions in force at the moment!

In the photograph the Chief of Staff, Brigadier F. R. Henn, CBE, is having a ride on one of the donkeys whilst the Dancon Commander, Lieutenant Colonel A. J. Adolph, explains how to control the donkey.

THE BLUE BERET



le visit of an nary man

gunning, phosphorous smoke grenades burning the dry scrub of the airport, and the slow drift of paratroopers through the summer air, not to mention the operations elsewhere across the island at a time when UNFICYP was deployed from Paphos to Famagusta, from Limassol to Kyrenia. He was a key member of the mission leadership that steered the UN response, coordinated the troops, assisted with evacuation of non-combatants, and trod the fine line of impartiality between all parties to the conflict.

It was a very different time to be an UNFICYP peacekeeper. Returning to the UNPA almost forty years later, Brigadier Henn was delighted to meet today's generation of UNFICYP troops. He met with Special Representative Lisa Bittenheim, the Force Commander Major General Chao Liu, and members of the Senior Management Group. Appropriately, UNFICYP's current Chief of Staff Colonel Angus Loudon briefed him on the present-day state of affairs in the mission. Brigadier Henn was also keen to share his personal experiences during an informal chat with the troops.

From the UNPA, Brigadier Henn continued on to Sector 2 and Old Nicosia where he once again walked the "Green Line" – revisiting the old haunts where he himself served under the blue UN Flag decades ago, and paying an emotional visit to the house adjacent to Ledra Palace Hotel that he and his family once occupied, now the residence of CO Sector 2.

It was a privilege for UNFICYP to host such a distinguished visitor, whose recall of the events of that period in 1974 is as clear today as it was then; we all benefited from his reminiscences, as well as enjoying his delightful company.



Interview

Chief of Mission Support

Paul Aghadjanian



For the Blue Beret's first ever special issue on the Mission Support Component, we sat down with its Chief, Paul Aghadjanian. Just back from a stint with the new UN Mission in Mali, we talk to him about his long experience with the UN, and find out more about the work of Mission Support, its major achievements here in UNFICYP, and some challenges on the horizon.

You have had a long career with the UN and have served in many difficult locations. Would you like to share with us some of your story? We would love to hear a little bit about you.

I was hired by the United Nations at the beginning of 1990 by the United Nations High Commissioner for Refugees (UNHCR) in my country, Jordan, on Special Service Agreement (SSA) as a messenger. Later I was sent to UNHCR HQ in Geneva to be trained as an Administrative/Finance Officer. I then deployed to UNHCR Dushanbe to serve in Tajikistan, which covered the neighboring countries of Uzbekistan, Turkmenistan, Afghanistan and Pakistan in Peshawar. I joined DPKO in March 1993 and served in Rwanda, Angola, Namibia, South Africa, Burundi, D.R. Congo, Western Sahara, the Sudan and Haiti. While in Rwanda, I also served with the Office of the High Commissioner for Human Rights (OHCHR). In January 2001, I was reassigned to Northern Iraq (Kurdistan) and later to Southern Iraq in Baghdad and in March 2003, we were evacuated to Larnaca, Cyprus where I worked with the United Nations Office of the Humanitarian Coordinator for Iraq (UNOHC). From 2004 to 2005 I worked at the United Nations New York Headquarters as Principal Officer for Policy in the immediate office of the Director of Administrative Support Division/DFS (ASD/DFS).

I don't want to give the impression that I was always stationed at the headquarters of the missions I mentioned. This was not the case at all. Most of the time in fact, I was stationed in remote areas in the field under very difficult and dangerous conditions. It may be interesting to note that the way UNHCR conducts its business is completely different from that of DPKO. As an Administrative/Finance Officer in UNHCR, you are required to perform the duties of all Section Chiefs in a DPKO mission, i.e. Chief of Administration, Finance; Transport; Communications/IT; General Services; Human Resources; Procurement; Security; and Logistics. Only the budgets were prepared at the headquarters in Geneva and sent to Field Offices. When I joined DPKO, my experience in UNHCR was the reason I was able to be assigned to different positions in various sections, with the exception of Security, Communications/IT and Aviation.

Mobility and cross-training have played a large part in my career in DPKO. In Iraq in 2002 I was appointed as Chief Administrative Officer and have worked in that capacity to the present but under the new 2008 functional title of Chief of Mission Support.

I would say my most challenging tasks were the set-up of MONUC in the Democratic Republic of Congo and MINUSMA in Mali in 1999 and 2013 respectively. The most painful memories that I will never forget are the tragic bombing of the Canal Hotel in Baghdad on 19 August 2003, and the earthquake in Haiti on 12 January 2010. Both tragedies occurred while I served as the Chief Administrative Officer/Chief Mission Support of UNOHC (Baghdad) and MINUSTAH (Port-au-Prince).

During my service with DPKO/DFS I have worked under the

direct supervision of 22 Executive Directors, Special Envoys and SRSGs and 13 Force Commanders.

You have just returned from a temporary deployment as Deputy Director of Mission Support and later, Acting Director of Mission Support with the UN's new mission in Mali. What was it like to work in Mali and how was your experience there?

In June 2013, DFS, UNHQ-New York requested SRSG Battenheim to release me on temporary duty to Mali as Deputy Director of Mission Support to participate in the establishment of the UN Multidimensional Integrated Mission in Mali (MINUSMA). I arrived in Bamako, Mali on 22 June and the Mission was officially established on 1 July 2013. As happens in all mission start-ups, staff worked from 8:30 a.m. until midnight, seven days a week. Setting-up a mission of some 15,000 personnel is not at all easy and demands, from each and every member of the advance team a high degree of patience, prudence, tolerance and hard work.

In addition to myself, there were three other UNFICYP staff members who participated in the start-up of MINUSMA: Michel Bonnardeaux, Spokesperson and Chief PIO; Charalambos Charalambous, Chief Communications Unit; and Kleoniki Metaxaki, Personal Assistant to the Director of Mission Support (DMS). They are all to be commended for doing an excellent job in their different domains.

In response to the financial strain felt by all member states,
the United Nations has made it a priority to optimize productivity and reduce costs

Working in Cyprus must be a very stark contrast to some of your previous duty stations. What do you enjoy and appreciate about living and working here? What is special about UNFICYP?

I was assigned to UNFICYP on 22 March 2010. It was my first established family duty station in 20 years of service in the field and of course, it is very different from what I was used to. I very much like the people of Cyprus. They are hospitable, generous, and kind in nature.

Though it is a peacekeeping mission, UNFICYP is located in the Eastern Mediterranean, is a member state of the European Union and is classified by the International Civil Service Commission (ICSC) as an 'H' (headquarters) duty station. In other words, UNFICYP is ironically, the only peacekeeping mission with the same classification as UN Headquarters in New York and the Offices away from Headquarters such as Geneva, Vienna and Nairobi.

Whether you are in a large, medium or small peacekeeping mission, the volume of work, the frequency of reporting, the number of internal and external audits, etc. are the same. The only difference is in numbers on paper. In a large mission you deal with large numbers while in a small one you deal with small numbers. But the delegations of authority, levels of responsibility and accountability and the overall organizational structure, remain the same.

What would you list as the major achievements of Mission Support in your time here at UNFICYP?

During the last 3 years there have been many organizational reforms and changes in UNFICYP. These changes required modernizing the Mission's administrative and logistical processes and restructuring some Sections to conform to UNHQ guidance.

I think one particular achievement of note though, was the successful reception, on short notice, of some 400 UN staff and dependants from different UN agencies, programmes and funds from Cairo, Egypt at the start of the "Arab Spring" in February 2011. Having experienced several evacuations during my career, this was without doubt the most successful thanks to the hard work, dedication and team spirit of Mission Support staff and members of the UN Police and Military Components.

But the most recent achievement was the setting-up in three days of fully equipped staging offices for the Organization for the Prohibition of Chemical Weapons and UN Joint Mission (OPCW-UN) in Syria, to temporarily accommodate some 50 inspectors and administrative staff. The requirement was received at very short notice and required extraordinary effort by Mission Support staff, in particular the Communications/IT Services, Engineering and Supply Sections.

What are the main goals and key challenges on the horizon for Mission Support as the year comes to a close and we look towards 2014?

As UNFICYP approaches its 50th anniversary, there are a number of challenges facing the Mission. Some are driven by the pressures of the global financial crisis, the member states' demand for greater efficiency gains, and the requirement to modernize the Organization. Mission Support is tasked with implementing far reaching administrative and logistical projects, such as Umoja, Global Field Support Strategy (GFSS), HR reforms, and the adoption of International Public Services Accounting Standard (IPSAS), which will all take several years to fully implement.

How does 'doing more with less' actually work?

The financial crisis has affected us all. In addition to the increasingly sharp focus of the member states on the performance of UN peacekeeping missions, they are concurrently reducing the

resources available for missions to carry out their mandates. In response to the financial strain felt by all member states, the United Nations has made it a priority to optimize productivity and reduce costs.

As a consequence, UNFICYP must be more accountable for the financial decisions made and this means learning to do better with less while focusing on re-engineering our processes, which in many instances will now be based on the applicable best-practices from the private sector.

As Secretary-General Ban Ki-moon noted: "At this time of austerity, we must do more with less. We must invest the global taxpayers' money wisely, eliminate waste and avoid duplication by Delivering as One."

How will Umoja impact on the work of your team? How will it impact on the staff of the Mission?

With the rollout of Umoja on 1 November 2013, all current software packages and databases will be merged into one system and managed centrally. This will inevitably lead to the restructuring of Mission Support to align the staff with the new business processes. For those who may not be familiar with the term, Umoja is the UN's administrative reform initiative designed to integrate and streamline business processes to manage financial, human and physical resources within a single global solution for the entire Secretariat. Its impact on Mission Support and subsequently the Mission as a whole will be dramatic.

We know how Mission Support can help us, but how can we, the rest of UNFICYP, help Mission Support?

Mission Support is counting on the patience and understanding of all mission personnel during this time of management change. But it would be of great help that whenever possible, plans requiring administrative or logistical support should be made well in advance and communicated to the Administration of Mission Support in a timely manner.

The Blue Beret covers each section of the Mission Support Component for this special issue. Read on for the inside story on Transport, Engineering, Finance, Human Resources, and more...

**Whether you are in a large,
medium or small
peacekeeping mission,
the volume of work, the frequency of reporting,
the number of internal and
external audits, etc. are the same. The only
difference is in numbers on paper**





Finance

Every dollar or euro that UNFICYP pays out is accounted for by the diligent team in the Finance Section, where attention to detail and deep concentration are needed to ensure the proper administration of financial resources.

The Finance Section is primarily responsible for establishing the financial and accounting management of the Mission. Its functions include maintaining financial controls, maintaining and administering the Mission's financial systems, administering the accounting transactions and compiling financial reports. Finance deals with the disbursement of funds in settlement of invoices from vendors and suppliers, administers payroll and subsistence allowance payments for national and international staff, and settlement of travel claims of civilian, military and police personnel. The Section administers bank accounts and provides advice and guidance concerning the United

Nations Financial Regulations and Rules and accounting instructions and principles.

At present, the Finance team is working late into the night, daily and on their weekends, preparing for the implementation of Umoja. Data conversion, validations, and dress rehearsals are all part of the careful planning.

The Finance Section will be greatly impacted by this new system, and responsible for bringing UNFICYP into compliance with International Public Sector Accounting Standards (IPSAS). This fully automated financial process will provide better controls and systems checks, full view capability for decision makers at the mission level as well as at Headquarters, and ensure that bank accounts, funds and assets are centrally stored in one location and shared across the entire Organization.

Budget

As a two-person powerhouse, the Budget Unit works closely with the Finance Section to keep track of expenditures throughout each financial year. The Budget Unit is responsible for the overall coordination of all aspects of the Mission's budget formulation and allotment management, totalling \$56,604,300 for the current financial year. It is also responsible for the overall coordination of all aspects of the Office of the Special Adviser of the Secretary General (OSASG) and the Committee on Missing Persons (CMP) budget formulation and allotment management.



umoja
it's happening



Gearing up for Umoja

All hands have been on deck in Mission Support over the past few months in the lead-up to the implementation of Umoja, the Organization's new all-purpose system for managing finances, resources and assets. Umoja will be deployed across the global Secretariat in phases between 2013-16. UNFICYP is included in Cluster 1 of the Umoja implementation schedule, which means that it will be

among the first missions to start using the new system when the rollout begins on 1 November. The first deployment includes Procurement, Finance, Budget, and Asset Management, a set of functionalities known as Umoja Foundation. In 2014, Umoja will begin to roll out functionalities related to HR, travel and personnel entitlements, under Umoja Extension, at all UN offices across the globe.

Learn more about Umoja implementation and the improvements it will bring to the UN at <http://umoja.un.org>.



Procurement

The Procurement Section is vital to the ongoing work of the Mission. It allows the acquisition of the necessities underpinning our work, ensures that our working environment is functional, and provides the amenities we need to get through the day. Its handiwork is everywhere, from CITS equipment to waste management services, catering, freight forwarding and travel services. Procurement purchases our fuel, medicines, foodstuffs, construction materials, office supplies, furniture, fire and safety equipment, motor vehicle parts and transportation equipment, and countless other essential goods and services.

Acting under the authority of the Chief of Mission Support (CMS), who has the delegation of procurement authority for all acquisition activities, Procurement's eight colleagues are the only officials authorized to enter into financial commitments with commercial entities for the purchase of goods and services on behalf of UNFICYP, Good Offices and the CMP. The Procurement Section is also responsible for disposing of all written-off assets and scrap through commercial sale. The Mission has procurement authority of \$500,000 and can procure certain goods and services up to \$1m.

Procurement aims to provide clients with the best value for money solutions to ensure the timely delivery of goods and services, enabling them to carry out their mission and achieve their objectives via fair and transparent commercial partnerships between the UN and suppliers. It also aims to provide authoritative technical and policy advice and support on all aspects and phases of the procurement cycle.

In figures: Procurement 2012-2013

- 53 Contracts in the amount of \$9.8m
- 445 Purchase Orders in the amount of \$12.7m



Air Safety

A small but important part of Mission Support, the Mission Aviation Safety Officer (MASO) is responsible for the management of the Mission Aviation Safety Programme (MASP), interacting with aviation and movement control personnel, and with civilian, military and police authorities, and service providers connected to the Mission's aviation operations. The MASO conducts safety inspections, surveys and assessments of aviation operations, and has the authority to conduct investigations of aviation incidents and hazards in cooperation with the Commander of UN Flight.



Sectors Administration

An integral part of the Chief of Mission Support's immediate office, Sectors Administration covers all three Sectors and UNPOL stations. The Unit is responsible for the UN administrative and logistical practices associated with military contingents and UNPOL on a day-to-day basis as a liaison and representative of the CMS in the Sectors. Its main task is to ensure the adequacy of the logistical and administrative support to the Sectors, as well as acting as a custodian of the UN/UNFICYP's policies, rules, regulations and procedures.



Property Management Unit (PMU)

The PMU sits in the immediate Office of the Chief of Mission Support and manages the registry of expendable and non-expendable UN property, creating, maintaining and updating property records, labelling property, monitoring the movement of property, recommending the disposal of obsolete and unserviceable property, and conducting periodic physical inventories.

In addition, PMU also controls, inspects and reports on Contingent Owned Equipment (COE) under the Memorandum of Agreements with the Troop Contributing Countries (TCCs).

The PMU consists of: Receiving & Inspection (R&I), Property Control & Inventory Unit (PCIU), Claims & Property Survey, Asset Disposal and COE sub-units.



Information & Communications Technology

By Alan Craven

The power was connected. All we could do now was wait until the designated time. Would it work or would all our efforts be in vain? Suddenly the room was alive with mechanical clattering. Paper started rising out of the machine. The Commanding Officer of DANCON strode over to the device, peered through his reading glasses and said, “It’s a test message from Nicosia. It looks like the teleprinter works!”

This scene took place back in 1977 in what is now Camp Roca in Sector 1. It represented a major change in the way the Mission conducted its business. Thirty-six years later, I am fortunate to again be involved in another major process change in the roll out of Umoja on 1 November.

ICT services to the Mission have changed beyond recognition over the years and the personnel of UNFICYP rely more and more on these services to carry out their mandated tasks. The computers, desk phones and radios that we all use are sitting on an infrastructure that is largely invisible. The microwave links, server rooms, repeaters,

and more, are installed and maintained by a small team of dedicated and professional personnel.

In addition to the Communications and IT services, the 21 personnel of the ICTS team are responsible for Archiving and Records Management, ICTS Assets Management, Mail, Pouch and Registry.

We aim to provide the best service possible, within the constraints of budgetary and manpower limitations, to our clients – our military, police and civil affairs colleagues.

The digital radio network, which allows for radio tracking in the JOCs and UN Flight, is the latest technological improvement to be deployed in the Mission. We will shortly be replacing desktop computers with Thin Clients which will improve access times and reliability. While the capabilities of our current ICT systems would be incomprehensible to my 20 year-old self back in 1977, the dedication, professionalism and hard work of the team providing these services would be very familiar.

Human Resources Management Section

With a new name and a new chief (see New Faces) the former Civilian Personnel Section, now the Human Resources Management Section, is one of the most visible of Mission Support’s services. It is the first port of call for staff arriving in the mission, and one of the last services they see on their way out.

“We’re here to help”

HRMS takes care of all personnel administration for international and national staff, including salaries, benefits and entitlements, recruitment and on-boarding of new staff, contract management, time and attendance, and separation. It also counsels staff on the UN code of conduct and their obligations and rights.

Going somewhere?

If you are off on official travel, due to attend training, or about to complete your tour with UNFICYP the Good Offices and CMP, the HRMS Travel Unit makes arrangements for airline tickets and other modes of travel including the twice year rotation of troops and United Nations Police (UNPOL).

Training needs

HRMS is also responsible for delivering and coordinating Integrated Mission Training opportunities, and administering exams.

“Something different every day”

No two human resources issues are ever the same and the HRMS team enjoys the diversity that comes with providing services for the many different faces of the Mission. With UN policies and processes constantly changing, and new directives handed down from UNHQ on a regular basis, the team also has its hands full keeping up-to-date and adapting to fresh ways of doing things. With the impending rollout of Umoja, there are many big changes just around the corner.



Technology Service (ICTS)



Person (HRMS)





Integrated Support

In close coordination with the CPLO, the Chief of ISS, Khalid Younis, oversees this important branch of the Mission Support Component, comprising Engineering, Supply, Transport, Medical, MOVCON and the JLOC.

Transport

Getting from A to B is a core part of Mission business, with Buffer Zone patrols, humanitarian deliveries, and official engagements requiring reliable and efficient transportation for the military, police and civilians. All of this movement back and forth, around and across the island, sees the UNFICYP fleet clock an incredible 7.5 million kilometres of travel per year in no less than 312 official vehicles, from sedans to cargo trucks, prime movers and even a cherry picker. As all UN missions are encouraged to 'do more with less', UNFICYP too has been swept up in the cost-saving drive, with its fleet reduced by 33 vehicles in the past year. This creates new challenges for the 22 colleagues from the Transport Section, but they continue their support of UNFICYP and the Good Offices, ensuring that we can get where we need to go, safely and on time.

Inside the Transport Section

Looking across the gleaming white vehicles in the car park at the entrance to Blue Beret Camp, the workload to keep this large fleet on the road may not be immediately apparent. Maintenance and repair are outsourced, but every breakdown or case of damage requires careful assessment and considerable paperwork before a vehicle can be sent out to one of 24 contractors. Once the vehicle is returned, the assessment process is repeated to ensure that the repair or maintenance has indeed made it road-ready. Transport also has to account for the Mission's fuel requirements, as well the performance of the many staff behind the driving wheels of official vehicles. Its eight staff drivers man the dispatch unit, and its asset management team keeps everything in check and accounted for.



Road safety

UNFICYP has sadly seen a number of road tragedies in its 49-year history, and the Master Driver is responsible for delivering road safety inductions, training sessions, driving tests and awareness-raising campaigns. These efforts have proven effective, and the number of road-safety incidents in UNFICYP is low, with an average of 3 minor cases per month.

How does Carlog work?

Driving through the UNPA, the little black box by the steering wheel is silently transmitting the details of our driving conduct to seven different monitoring posts placed throughout the area. Every week, the Carlog data is extracted and collated, and a blacklist sent to the Traffic Analysis Committee (TAC) for review. Cases of persistent speeding or other bad habits can be dealt with by suspension of driving permit.



UNFICYP engineers repairing a bridge in the buffer zone

Engineering

The work of this indispensable section keeps our machines humming along and the roofs over our heads intact. It maintains our electrical wiring, tunes up our air-conditioning, and sees to the structures in which we work and live – quite a challenge knowing that many of the buildings on the UNPA date from the Second World War. A fresh coat of paint, or the appearance of a new carport, all these improvements come about thanks to the work of the Engineering team.

The Section has four main channels through which it delivers its services.

Much of its technical expertise is drawn from its 28 national staff. They are charged with doing the rounds of installations, fine-tuning, mending, and even controlling our pests.

Engineering is an integrated section, and the Force Engineers of the Slovak Platoon make up the second pillar of service delivery. Their primary concern is the maintenance of the 254 km of patrol track that traverses the Buffer Zone. With their military engineering know-how they also ensure that UNFICYP's 18 helicopter pads, and its observation posts and towers, are kept in top condition.

The third arm of Engineering's activities extends from a massive voluntary contribution from the host government. UNFICYP benefits from USD 1.7 million of in-kind support from Cyprus for facility management, maintenance and support of its main camps, including a healthy contribution of building materials.

On occasion, the projects that UNFICYP needs to implement exceed in-house capacity and they are put out to contract. Ash-felting, tree-felling, and major renovations have all been outsourced to external companies over the years.

Support Services (ISS)

Joint Logistics Operation Centre (JLOC)

The JLOC is the crucial support link between the Mission HQ the troops and police in the camps across the Buffer Zone. Located within Mission Support's Integrated Support Services (ISS), the centre is staffed by three military personnel and two police focal points. They bring in data from the Sectors, report on conditions, and coordinate logistics with the other Mission Support Sections.

Their job is a mobile one. Every six months the JLOC supports ISS inspections of all the camps. Otherwise, the team is constantly out and about, talking to the troops and relaying their needs. The JLOC transmits requests for leaking roofs to be mended, checks on the quality of rations and drinking water, makes sure there are adequate facilities for laundry, etc.

These are the small things that make camp life liveable and create conditions conducive to good morale and motivation. JLOC's information-gathering, steady follow-up and constant coordination ensure that the troops serving in UNFICYP can concentrate on the important task at hand.



Medical Section

Our military doctors, nurses and health professionals keep the contingents healthy throughout their rotations. Each year they treat up to 5000 medical cases, coordinate as many as 50 medivac operations, and ensure between 5 and 15 medical repatriations. The Medical Section is an all-military team of 21, working under the CISS through the CPLO. It is staffed with the capacity to plan and organize solutions to all health-related issues, providing health education, advising on the administration of medical cases and emergencies, medical evacuations, preventive medical issues, and performing delegated medico-administrative functions. Medical Centres within UNFICYP have to provide for Level-1 medical support; this includes first line primary health care, emergency resuscitation, stabilisation, treatment, observation, and evacuation of casualties to the next level of medical care.

Supply

By Capt Adam Harrison,
Force Supply Officer



The Supply Section is responsible for a wide selection of tasks, from providing rations to soldiers to providing contractors to clean up waste, and managing recycling activities.

The Section is made up of 11 civilian members of staff and 4 military personnel split into 5 different functional areas:

The warehouse is responsible for the storage and issuance of a variety of different items; basically if it isn't a vehicle, computer or engineering item then you'll find it inside the Supply Warehouse.

Camp Command is responsible for the upkeep of Blue Beret Camp (BBC), ensuring that everything is clean and tidy every day. They are also responsible for the allocation of accommodation for the 4 sub units located in the BBC, which can be especially demanding during rotation time.

The Office Machinery Unit is responsible for the maintenance and repair of all of the photocopiers and shredders within the mission, however you will have most likely seen them setting up and using the public address system for the bi-annual medal parade as well as a number of other important events.

Supply is also responsible for the writing of the specifications and the monitoring of standards for some of the largest contracts in the mission such as Catering, Cleaning, Ration Provision, Waste Removal, and the supply of Petroleum Oil and Lubricants (POL).

Finally we have the Ration Unit, probably the single most important part of Mission Support, which ensures that the peacekeepers in the Mission receive the right amount of food, that they have the facilities to cook it properly and that it is done in a safe and hygienic manner. Napoleon Bonaparte said, "An army marches on its stomach," which is as true now as it was then.

As a peacekeeper, UNPOL Officer or civilian staff you will interact with Supply Section every day; whether it be something as mundane as toilet rolls in your Observation Post, important as Night Vision Goggles for a night time OP, or planning the UNFICYP medal parades, the Supply Section will always be there to provide assistance.



A small but important team, Movement Control is responsible for planning and executing the movement of military and police personnel and their equipment, especially at rotation time.

UN Day Reception

Ledra Palace Hotel, 24 October





UNFICYP Fun Day 2013

UN Day for staff took place on the football pitches of the UNPA on 25 October.



Handover-Takeover time

August and September were busy months at UNFICYP, with Handover-Takeover (HOTO) seeing off the contingents from all three Sectors and bringing in a crop of new faces.

First to depart were the Argentinian troops of Sector 1. On Friday, 6 September 2013, San Martin Camp was the stage for outgoing Sector 1 commander LtCol José Luis Arrechea to officially transfer the reins of command to LtCol Miguel Angel Salguero, of the recently arrived 42nd Argentinian Contingent. The handover was sealed with the passing of the national flag to the flagman of the 42nd Argentinian Contingent.

After a one-year tour with UNFICYP, a troop rotation and exchange on the post of the Sector 4 commander also took place. Outgoing commander, LtCol Adolf Uličný passed the leadership to his successor LtCol Miroslav Mišovic during a ceremony at Famagusta on 24 September.

The transfer of function was marked by a symbolic handover of the UN flag between outgoing and incoming commander.

UNFICYP Force Commander Major General Chao Liu and UNFICYP Chief of Staff Colonel Angus Loudon attended both ceremonies.

The British Contingent of Sector 2 also rotated during this busy period, with incoming commander LtCol Chas Story succeeding LtCol Rob Askew.

The Force Commander paid tribute to the departing contingents, thanking them for their important contributions to the UN peacekeeping effort during their service in Cyprus and wishing them a safe and happy return to their homes. He wished the new commanders good luck, patience and success in facing the challenges of the demanding operational environment of UNFICYP.



UN Flight

Cyprus calling: multiple missions with UNFICYP



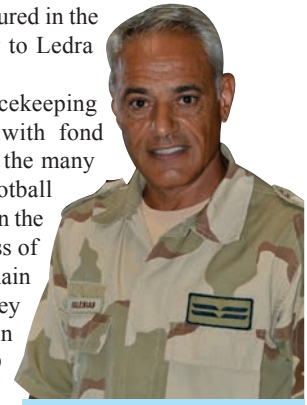
Warrent Officers
Jorge Alberto Rivadeneira

Warrent Officers Ariel Dario Iglesias and Jorge Alberto Rivadeneira are old hands at Cyprus and it holds a special place in their hearts. Not surprising, considering that WO Iglesias is here on his 7th tour with UNFICYP, while WO Rivadeneira has been posted 12 times to serve UN Flight on the island.

Both have had long and successful careers with the Argentine Air Force. WO Iglesias counts 35 years in service, following in the footsteps of his air force father. Currently a maintenance and flight inspector on the Bell 212, WO Iglesias twice received the Force Commander's commendation. WO Rivadeneira joined the force in 1982 as a technician and also specializes in helicopters. In 1996, he was a member of the UN Flight crew of a Hughes PGH-

01 that rescued a British soldier injured in the Buffer Zone, airlifting him safely to Ledra Palace.

Their contributions to peacekeeping in Cyprus have also left them with fond memories of the Mission and of the many friends they have made here. Football championships, idyllic afternoons in the Troodos Mountains, the friendliness of the locals – the memories will remain long after this final tour ends, as they stop counting missions, and begin counting grandchildren. WO Rivadeneira has one granddaughter, Sophia, while WO Iglesias will travel home later this month to welcome his first grandchild into the world. The new addition to the family will be named 'Adriel' after his grandfather.



Warrent Officers
Ariel Dario Iglesias

A closer look at rappelling

The rappel is one of the ways to insert personnel from an aerial platform or helicopter, when terrain features do not allow insertion of a par rescue and stretcher from low hover or landing procedures. In the case of rescue operations, this technique permits extension of the capabilities of helicopters and reduces the operation time of arrival at the scene of an accident. This increases the chances of locating and recovering victims, and of providing the necessary first aid. This operation allows UNFICYP to

increase its capabilities to make CASEVAC and MEDEVAC throughout the Buffer Zone where the terrain is often irregular. Training on this type of operation not only allows us to reach the desired level of efficiency in our work, but also decreases the chances of accidents occurring in actual operations. The mutual understanding between members of the crew, the practice of implementing procedures and techniques are essential in these cases.



Some words from par rescue Capitan Carlos Bouciguez

In particular, I enjoy abseiling activities, as well as seeing divers launch their parachutes. It is not because of the danger, but because in these moments we experience real teamwork. Each member is required to accomplish the task and to protect others, minimizing the possibility of accidents. In this case, the helicopter adapts perfectly for search and rescue of persons in distress in peacekeeping operations.

Call-sign "Ogro", Capt Bouciguez is the par rescue officer in UN Flight and also a Logistic officer.



FC Inspections

On Monday 21 October, the Force Commander and his team visited Sector 1 in the first of a series of inspections to check and evaluate the readiness of UNFICYP units in all Sectors.

As a part of this inspection, an exercise was held with the involvement and participation of UN Flight, MFR, CAMLO and other key players. The exercise was assessed in two different environments, in the Joint Operations Centre, and in the field, to ensure that the scenarios to which Sector 1 personnel had to react were as authentic as possible. The exercise highlighted the cooperation among various UNFICYP units and chain of command.

During the feedback briefing Force Commander Major General Chao Liu thanked all personnel involved in the inspection and exercise.





Royal Canadian Mint unveils silver coin marking 50th anniversary of Canadian Peacekeeping in Cyprus

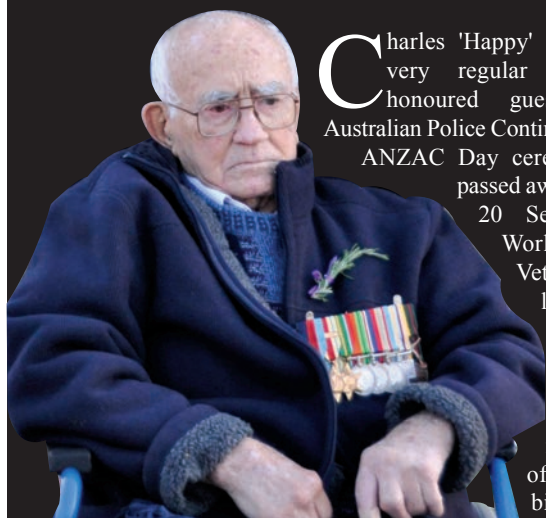
At its annual public meeting hosted by the Royal Canadian Legion at Legion House in Kanata on 7 October, the Royal Canadian Mint unveiled a silver coin marking the 50th anniversary of Canadian Peacekeeping in Cyprus and outlined its upcoming commemorations for the First and Second World Wars in 2014 and beyond. "Canada is celebrated as an active supporter and defender of peace and this coin is a keepsake that will be treasured by those who value the men and women who have served as Peacekeepers," said Mr. Ian. E. Bennett, President and CEO of the Royal Canadian Mint. "The Mint

has long demonstrated its commitment to honoring Canada's veterans and on the eve of the centennial of the First World War and the 75th anniversary of the Second World War, I am pleased to confirm that we are developing an extensive coin program to commemorate these watershed moments in Canada's history."

"Canadians have long recognized the service of Peacekeepers where ever they were stationed around the world," said Mr. Gordon Moore, Dominion President of the Legion. "Tens of thousands of our Legion members served Canada in this way and with this coin we will have a daily reminder of their contributions to the freedoms we enjoy today."

Remembering the last Australian WWII veteran in Cyprus

*By Superintendent Adrian Norris,
Australian Contingent Commander*



Charles 'Happy' Berlowitz, a very regular and much honoured guest of the Australian Police Contingent's yearly ANZAC Day ceremony sadly passed away on Friday 20 September. A World War Two Veteran who lived his last years in Cyprus, Happy was just nine months short of his 100th birthday and his absence

from next year's ANZAC service will be felt by all who knew him.

Happy was born on 24 June 1914 in Launceston, Tasmania. At 26, Happy enlisted in the 2/28th Battalion at Claremont, Western Australia where he worked as a ship's engineer. He went on to serve for five years on the front line with the 9th Division, Australian Imperial Force (AIF) in World War Two.

In service, Happy spent two years in the Middle East as one of the legendary 'Rats of Tobruk', the name given to the 14,000 Australian troops and 12,000 British and Indian troops who held the Libyan port of Tobruk against the German Afrika Korps from April 1941 to December 1941.

After Tobruk, Happy's Battalion moved on to Palestine, Syria and Egypt, where it took part in the Battle of Ruin Ridge, also known as the first battle of El Alamein. As part of a combined force of British, Australian, New Zealand, Canadian, and Indian troops under the command of General Montgomery, the 2/28th participated in the final Battle for El Alamein in October 1942. Widely acknowledged as one of the decisive victories of World War Two, the Battle of El Alamein led to the retreat of the Afrika Korps and German surrender in North Africa.

To strengthen the defence of Australia, the 9th Division was withdrawn from the deserts of North Africa to the jungles of Papua New Guinea in January 1943 where Happy served at the amphibious landings at Lae (Red Beach) and Finschhafen (Scarlet Beach).

In April 1945, the 9th Division was transported to Morotai, a small island where United States and Australian forces landed to support the liberation of the Philippines. Here, Happy was transferred to the 16th Australian Small Ships Company as Warrant Officer 2 ship's engineer on the vessel A.K. 82, real name 'Alma Doepel', a three-masted schooner that operated behind enemy lines on covert operations. Happy remained with the Alma Doepel until the end of the war serving as the ship's engineer, the job he held when he joined the army five years earlier.

When the war in the Pacific ended in August 1945, Happy returned to Australia and was discharged from the army in November of that year. He went on to own and operate large pastoral properties in the Northern Territory of Australia with his partner Jane. Jane now resides with family in the village of Ayios Tychonas outside Limassol.



International Day of Peace



Members of the Cyprus Veterans' Association World War II gathered outside Ledra Palace Hotel on 18 September 2013, guests of honour at UNFICYP's annual International Peace Day candle-lighting ceremony.

Many of the veterans are now well into their nineties and came from all parts of the island to observe the occasion alongside two young Cypriots from Peace Players International who delivered their own poetic messages of peace and hope for the future.

With candles in hand, participants shared in a minute's silence to honour the veterans, and all those who have made a contribution to the pursuit of peace, with a special thought for neighbours in the region who face an uncertain future. Special Representative of the Secretary-General in Cyprus, Ms. Lisa Bittenheim, opened the ceremony with these remarks.

Distinguished
Guests,
Members of the
World War II Veterans'
Association, Colleagues
and Friends,
Welcome to this year's
observance of the
International Day of
Peace.

from the scourge of war'.

In his message to mark this year's International Peace Day, Secretary-General Ban Ki-moon calls on the world to "teach our children the value of tolerance and mutual respect". And so I am also delighted to welcome young representatives from both communities of 'Peace Players International' and hear their inspiring messages. UNFICYP, together with UNDP, is proud to facilitate their basketball games here at Ledra Palace, where we hope lasting friendships are formed.

Friends,

Thirty nine years ago, the buffer zone where we are gathered tonight became a part of this island's life. It was intended to offer breathing space, but it was not expected to last for decades. Nor was it meant to become a barrier that could discourage Cypriots from the need for dialogue and for contact in the search for a lasting and comprehensive settlement.

Let us rekindle our commitment to the reunification of this beautiful country. Let us take inspiration from the words of the young generation. Let us take counsel from the wisdom of the Second World War veterans. And let our presence here this evening serve as a rededication to the cause of peace.

The candle beside me symbolizes the worldwide vigil held by millions of people to mark the International Day of Peace. By lighting our own candles we shine a message of peace and hope for all those in despair around the globe, with a particular thought for our neighbors in this troubled region.

Thank you.

For over 30 years, September 21st, this coming Saturday, has been a day to reiterate our belief in non-violence and to call for a global ceasefire. And tonight, as in years gone by, we will mark the occasion with a minute of silence to honour those killed in conflict, and the survivors who endure so much suffering.

This year's remembrance is especially poignant, truly heartbreaking, given the turmoil in this region, particularly in Syria where there seems no end to the conflict. Let us all hope that - if only on this Saturday - the guns will fall silent. The fact that the fighting is barely 200 miles away from Nicosia makes our own stand together for peace all the more vital.

This is my third International Day of Peace and, as the daughter of a World War II veteran, each year I am inspired by the Cyprus World War II Veterans' Association. You honour us with your presence. You are the direct representatives of the generation that founded the United Nations. Greek Cypriot and Turkish Cypriot, you fought together valiantly, paving the way for the creation of the United Nations with a promise 'to save succeeding generations

UNDP Action for Trust and Cooperation in Cyprus marks achievements

On 27 September, the international community, UN colleagues and civil society partners gathered at Chateau Status in Nicosia's buffer zone for a cocktail reception in honour of the United Nations Development Programme's Action for Trust and Cooperation in Cyprus (ACT). Looking back over the achievements of the programme since 2005, the event was an occasion to celebrate and reflect as ACT draws to a close and UNDP Cyprus prepares to launch a new peacebuilding initiative, Crossroads for Civic Engagement.

The evening was hosted by UNDP and the USA's Agency for International Development (USAID), a key supporter of ACT's bridge-building work over the years that has aimed to foster trust, confidence and cooperation between Cypriots. Ambassador of the United States of America to Cyprus Mr. John Koenig, and ACT's Director Mr. Christopher Louise, addressed the assembled guests, with Special Representative of the Secretary-



General in Cyprus and UNFICYP Chief of Mission Ms. Lisa Buttenheim opening the reception.

In her remarks, SRSB Buttenheim congratulated ACT on its many successful projects and thanked UNDP and its civil society counterparts for their hard work and commitment. "[Since 2005], the programme has gone from strength to strength," said Ms. Buttenheim. "Thanks to this hard work, the peacebuilding landscape is quite different today, the confidence of civil society greatly bolstered."

"To our friends and representatives of Cypriot civil society here with us this evening," Ms. Buttenheim concluded, "I renew our assurances that the United Nations family remains committed to standing by you and supporting you as you move ahead."

For the full transcript of SRSB Buttenheim's remarks, please see the UNFICYP website: www.unficy.org

Chief of Mission hosts UNFICYP women at honorary lunch



SRSB Buttenheim welcomed the women of UNFICYP to a lunch at the official residence on 17 September. It was the first time that a Chief of Mission has hosted such an occasion.

"This is something that I have wanted to do for a long time to express my appreciation for your hard work and commitment," Ms. Buttenheim told her guests. "I think it is very important that our women colleagues have a support structure here within the mission. It is wonderful to see so many of you here today."

UNFICYP's civilian staff includes 52 women in total.



Spotlight *on*

UNPOL's facilitation of the Technical Committee on Crime and Criminal Matters

The Technical Committee on Crime and Criminal Matters (TCCCM) proudly celebrates its fifth anniversary this year. Ukrainian Colonel of Police and UNPOL Deputy Senior Adviser, Mr. Andrii Sachavo, is the TCCCM's facilitator. With a PhD in Law, Mr. Sachavo is responsible for coordinating meetings of the Greek Cypriot and Turkish Cypriot members.

"The TCCM is without a doubt the most successful of the seven technical committees established in 2008 as part of the Cyprus Talks," says Mr. Sachavo. "The members of the Committee are all well-established experts in their field. They meet on a regular basis and have promoted a number of important law and order and social issues projects."

Mr. Sachavo works closely with the head of the Greek Cypriot team, Professor Andreas Kapardis, Chairman of the Law Department of the University of Cyprus, and with Mr. Hakki Onen, a practicing Advocate and former Deputy Attorney-General who leads the Turkish Cypriot team.

"Together we have managed to make some key progress for young people over the past few years," said Mr. Sachavo. He cites a 2010 seminar on 'Children at Risk' at Ledra Palace as a major success. "This event was attended by teachers and councillors from both communities. Speakers addressed the issues surrounding youth crime and anti-social behavior, as well as mechanisms for dealing with these situations."

In April 2010, mindful of the heavy loss of life in Cyprus from traffic accidents, the TCCCM distributed road safety leaflets in Greek, Turkish and English languages. Various other road safety projects are in the pipeline.

Of all the initiatives of the Committee, the Joint Communications Room (JCR) has had the greatest impact on law and order. Set up in May 2009 and officially opened in summer 2010 in the buffer zone near the Ayios Dhometios crossing point, this successful flagship is a unique example of cooperation between the two sides. The four-member team comprises two Greek Cypriot and two Turkish Cypriot law enforcement experts to facilitate the timely exchange of information on crime and criminal matters.

"They proudly and quietly go about their business on a day-to-day basis, fighting crime in Cyprus," said Mr. Sachavo. "Exchanging information is vital to solve cases and assist in the apprehension of criminals. We have achieved real results on cases involving theft, drug offences, people smuggling/trafficking, kidnapping and execution of international arrest warrants for family law and other offences. The level of cooperation and effective success has been very high and the continued operation of the JCR and its parent body, the TCCCM, is something UNFICYP is justly proud to be associated with."

NEW FACES



LtCol Chas Story **Commanding Officer, Sector 2**

LtCol Story graduated with a degree in Civil Engineering from Nottingham University as a Cadetship Officer. He completed the Commissioning Course in 1993 and was posted as an Armoured Engineer Troop Commander in 32 Engineer Regiment in Hohne, completing tours of Northern Ireland and Bosnia.

A tour with 35 Engineer Regiment in Germany was followed by postings with Ops 20 Armoured Brigade and 39 Engineer Regiment in Cambridge. LtCol Story has served in the Army Personnel Centre, as Squadron Commander of 26 Armoured Engineer Squadron, and was deployed on Op HERRICK 9 as part of Queen's Dragoon Guards Battle Group. Later he was posted to the Land Warfare Centre to form up the Afghan Counter Insurgency Centre, where he trained deploying formations and deployed regularly to Afghanistan. As Commanding Officer of 28 Engineer Regiment, he is completing the tour on a high with his deployment on Op TOSCA with UNFICYP in Cyprus.

LtCol Story holds an MSc in Defence Technology from Shrivenham. He is married to Sophie and they have two boys, aged 12 and 9. Once a keen rugby and hockey player, he now sticks to non-contact sports: biking and the occasional triathlon. He also enjoys reading, writing and some very amateur astronomy.



Khalid Younis **Chief, Integrated Support Services (ISS)**

The new Chief of ISS in Mission Support, Khalid Younis hails from Iraq. He is a long-serving UN staff member, first joining the Organization in 1997 as a local staff member in Baghdad. He went on to work with the United Nations Mission in Bosnia and Herzegovina, and with UN missions in Sierra Leone, Sudan, Darfur, Nepal, and Liberia. He started with UNFICYP on 7 July. Mr. Younis holds a B.Sc in Civil Engineering, a Master Degree in International Management, and is about to complete his PhD in Business Administration. His vast experience includes logistics and administration, specializing in logistics operations, strategic planning, crises management, negotiation, data analysis, startups, and liquidations. Work aside, Mr. Younis is enjoying settling into life in Cyprus, and looking forward to his upcoming wedding in November.



Nadine Kaddoura **Chief, Human Resources Management Section (HRMS)**

The new Chief of HRMS, Nadine Kaddoura, first came on board with the UN in November 2001. She has experience serving in HQ duty stations - Geneva, New York and Beirut – as well as hardship duty stations - Damascus, Bamako, Baghdad - and field missions - Amman. These varied postings have allowed her to develop expertise in peacekeeping operations, start-up missions, administration in field operations, change management, planning, recruitment and selection, conflict resolution and mediation, performance management, administration of justice in the United Nations system, and advocacy campaigns. Ms. Kaddoura began her career in her native Lebanon, staging national and international campaigns for the release of detainees in Coordination with Amnesty International. She holds a Bachelor Degree in Political Sciences and Public Administration and is fluent in English, French and Arabic. In her spare time she enjoys Ashtanga yoga, classical ballet, French literature and poetry, travel and gourmet cooking. She is married with one son.



LtCol Miroslav Mišovic **Commanding Officer, Sector 4**

LtCol Mišovic is Sector 4's new Commanding Officer. Born in Bojnice on 25 September 1969 in what was then Czechoslovakia, he joined the Czechoslovakian Army in 1984. After completing military grammar school at Banská Bystrica, he went on to the Military Academy at Liptovský Mikuláš where he graduated in 1993 as a lieutenant with a specialization in air surveillance and cybernetics.

LtCol Mišovic began his career during the break up of the Soviet Union and was first appointed as commander of an anti-aircraft missile battery with the Slovak Armed Forces, then later as commander of a radar station, and an air surveillance sensor. In 2007 he attended the Higher Officer Staff Course and was appointed Chief of Staff of the Air Surveillance Battalion at Zvolen. Prior to his current posting in Cyprus he was Deputy Commander of the Air Surveillance Battalion at Zvolen. This is his second tour in Cyprus. He was previously stationed with UNFICYP in

2010-2011 at Athienou as a MOLO Officer. In his recreational time, LtCol Mišovic enjoys sports, particularly tennis and cycling, and has a special interest in computers, programming and computer graphics. LtCol Mišovic is divorced and a father to son Ondrej and daughter Martina.

LtCol Miguel Angel Salguero **Commanding Officer, Sector 1**

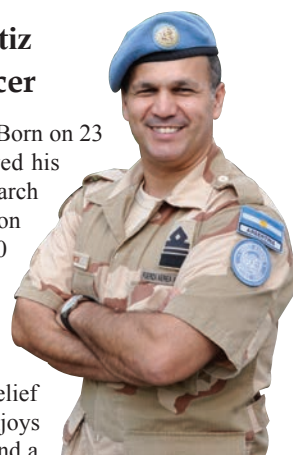
Born in La Plata, a province of Buenos Aires, LtCol Salguero graduated from the Argentine Military Academy as 2nd Lieutenant in 1987. He served as tank platoon leader and Company Commander of the 10th Cavalry Tanks Regiment, at the Argentine Military Academy as tanks platoon and tank gunnery senior instructor, and at the Reserve Officers Military School as Company Commander.

After graduating from the Argentine Staff School, he was appointed as Director of Cavalry Officers Courses at the Armoured Cavalry School. Later he was the 6th Cavalry Tanks Regiment Second-In-Command, where he went on to become Commanding Officer. Lt Col Salguero also served as staff officer at the Argentine Army General Staff, Strategic Planning Directorate. As a peacekeeper, LtCol Salguero served as a military observer with UNTSO in the Golan Heights and Southern Lebanon over two tours of duty. He holds a B.A. in Organizations and Strategic Planning, completed postgraduate studies in geopolitics, and obtained a Master in Strategic Studies from the U.S. Army War College. LtCol Salguero is married to Marcela, and has three children. At the age of 47, he is an enthusiastic sportsman, a proud paratrooper and an avid reader and writer, having published several articles both in Spanish and English. He looks forward to sharing as many operational and social activities as possible during his tour with UNFICYP.



Maj Claudio Marcelo Ortiz **Military Aviation Safety Officer**

Major Claudio Marcelo Ortiz took over the post of Military Aviation Safety Officer on 9 September 2013. Born on 23 October 1970 in Salta, northern Argentina, Major Ortiz joined the Air Force in 1990 where he received his “Military (Fix) Wings” before graduating in 1996 as a Military Helicopter Pilot specializing in Combat Search and Rescue. During his career Major Ortiz has served as a copilot, flight leader, flight instructor, test pilot and Squadron Commander and has flown helicopters including the Hughes 500, Bell UH-1H and BELL 212 IFR, reaching 2,700 flying hours in Argentina, Antarctica, Canada, Cyprus and Haiti. He attended the Air War College of the Argentinian Air Force, the Air Command and Staff College of the United States Air Force, and later was appointed at the Air War School as a teacher. He graduated in Business and Administration from the National University of Lujan and later returned there to teach Financial and Economic Project Management. His first experience with the UN was as a pilot with UNFICYP in 1997 and later as 2IC of UNFLIGHT. He also participated in the UN’s humanitarian relief operations during Hurricane Jeanne in 2004 and in the aftermath of the 2010 earthquake in Haiti. Major Ortiz enjoys reading, travelling, playing football and cycling. He is married to Alejandra and they have a daughter Ailén, 13, and a son Iván, 9.



LtCol Harald Klimmer **UN-Liaison Officer to National Guard**

Hailing from Austria, LtCol Klimmer joined the Austrian Army in 1984. After graduating from the Military Academy in Wiener Neustadt, the oldest in the world, he served as platoon and company commander in the logistics branch of a tank battalion. After several national and international courses he worked in the staff of an armoured brigade. LtCol Klimmer went on to complete his master studies in law at Linz in 2002 and began working for the Ministry of Defence in Vienna where he is responsible for the logistic support of Austrian missions, and in particular for contractor support to operations. He gained experience working in headquarters in 2006 at SHAPE in Mons, Belgium, where he was CJ8 with the European Union Staff Group OHQ for the operation ALTHEA, and later in 2009-2010 as CAMLO at UNFICYP HQ. LtCol Klimmer takes over from LtCol Hannes Zarfl. He is married and has three children – Manuel, 17, Tanja, 15 and Valerie, 5. His interests include sports, reading, travelling, and playing board games.



Louise Barber **Public Information Officer**

Originally from Brisbane, Australia, Ms. Barber has come to UNFICYP from a year-long stint in Baghdad with the Public Information Office of the UN Assistance Mission for Iraq. She has been with the Organization since 2006, starting out in Geneva at the impressive UN Geneva Library, and later moving on to coordinate the Palais des Nations’ cultural and outreach programme. Before that, she was based at the National Library of Cambodia in Phnom Penh as part of the Australian Government’s Youth Ambassador Programme. Ms. Barber has studied all manner of disciplines, including international relations, French, information management, and a year of design school in Madrid. She likes reading, politics, art and second-hand shops.





Coming in the
next issue of the
Blue Beret

Focus on
the Camps of Sector 4,
& the 20th Anniversary of
Argentine Peacekeepers
in Cyprus

and www.unficy.org

facebook

Follow us on UNFICYP

